

Guest Questionnaire

Dear Happy Days Guests

We are striving to improve and we would appreciate feedback regarding your stay.

PLEASE COMPLETE IN FULL AND HAND IN BEFORE DEPARTURE							
Name & Surname							
Contact nos.	(H)	(W)			(C)		
Dates of Visit	From			To			
Flat no.			Total no. of Guests				
What was your reason for visiting Happy Days Holiday Flats?							
How was your reservation handled?		POOR		GOOD		EXCELLENT	
Who handled your reservation?							
Where did you hear about Happy Days Holiday Flats?							
RETURN GUESTS		NEWSPAPER		REFERRED BY FRIEND/ FAMILY		GOOGLE	
SA EXPLORER		SAPPHIRE COAST TOURISM					
OTHER (please specify)							
HOUSEKEEPING							
Was your flat serviced to your satisfaction?		Y	N				
Please indicate the Housekeeper who serviced your flat?							
Any suggestions or feedback regarding your flat?							
Would you recommend us to friends/ family?		Y	N				
Can we make another reservation for you?		Y	N				
CHECK IN			CHECK OUT			NO. OF PEOPLE	
Please tell us if anyone of our staff members made your stay memorable:							
Office/ Reception							
Cleaning							

Please hand in at reception or place in box provided in foyer.

Thanks for taking the time to provide us with your feedback!